



# SÜDMO SERIOUS SERVICE

*Serious  
Service*

MAXIMIZE PROCESS  
UPTIME. **FOR LIFE.**

[FOODANDBEVERAGE.PENTAIR.COM](http://FOODANDBEVERAGE.PENTAIR.COM)

# GET THE MOST OUT OF YOUR SYSTEM

## WITH PENTAIR SÜDMO'S SERIOUS SERVICE

Operating a state-of-the-art dairy, food, beverage, pharmaceutical or cosmetic production plant requires a just-in-time manufacturing system, with minimum production losses and strict compliance with industry regulations.

In order to achieve this, it is vital to have a precisely planned service schedule in place, with highly trained service personnel and adequate supplies of original spare parts.

'Pentair Südmö's Serious Service' offers a variety of options, tailor made to meet your specific requirements.



- No unscheduled breakdowns
- Minimized downtime
- Zero rejection loss
- Zero rejection correction
- Minimal spare part storage
- Zero overtime
- No accidents

- Extended Service life
- Minimized maintenance investment
- Minimized maintenance demand
- Minimized reactive maintenance costs

- Increased availability, reliability and productivity
- Increased company performance
- Improved market opportunities
- Minimized reactive maintenance costs

- Consistent high quality product equals happy customers and new business

**PRODUCTION  
LOSS**

Indirect maintenance costs =  
production deficit and  
additional cost

**DIRECT  
MAINTENANCE  
COSTS**

**PRODUCTION  
VOLUME**

**PRICE**

**REDUCED COSTS**

**INCREASED TURNOVER**

**PROFIT**



Our comprehensive service plans ensure that your Pentair Südmö valves & components continue to meet expectations with regard to plant availability, product quality and process safety.

Pentair Südmö offers original spare parts planning for preventative maintenance, emergency repairs and customer specific maintenance schedules.

**Not only do we address urgent maintenance and repairs, we take preventative measures to minimize maintenance time and unscheduled downtime, resulting in lower total cost of ownership (TCO).**

# WE TAKE CARE OF YOUR FUTURE



# PENTAIR SÜDMO SERIOUS SERVICE

## AFTER SALES SUPPORT

When it comes to customer satisfaction Pentair Südmö takes the initiative whenever possible. We continuously strive to realise a 'best of the best' standard, by not only meeting, but anticipating and exceeding our customers' requirements. We offer unparalleled customer service and technical support for all our products. To help you achieve maximum plant efficiency, our professionals provide phone and email technical support 24 hours a day, 365 days a year.

- 24/7 technical support by phone and email

## TRAINING & SUPERVISION

Professional training is an effective method for reducing operating and maintenance costs. Pentair Südmö provides instructional courses for operators and/or technical personnel that are geared to meet the needs of the target group. Training is offered on-site and in-house depending on the customer's preference.

- Basic training
- Advance training
- Customized training

## PREVENTIVE MAINTENANCE

Maintenance costs are estimated to be 35 percent of production costs and can be significantly reduced by planned service intervals. During these service intervals all necessary preventive and corrective maintenance steps are taken to ensure the performance of your plant, reduce costs and optimize productivity.

- Reduced breakdowns, corrective maintenance and production loss

## LIFE CYCLE MANAGEMENT

Through Life Cycle Management, Südmö ensures that the installation continues to meet your expectations at the lowest costs. To provide service that meets your needs we offer custom-made service plans that range from maintenance contracts to comprehensive service level agreements. All of this contributes to a lower TCO.

- Preventive maintenance
- Original spare parts & stock consulting
- 24/7 technical support

## ORIGINAL SPARE PARTS

Pentair Südmö provides original spare parts for preventive maintenance and repairs. Pentair Südmö offers spare part packages and stock consulting that helps reduce both costs and risks. The fast availability of high-quality original spare parts provides maximum system availability.

- Original spare parts
- Stock consulting
- Fast availability

## ON-SITE REPAIRS

We offer on-site inspections and repairs for your system which is an efficient way to maximize your plant performance. All visits include a detailed report on the current status and performance of your plant.

- Fewer breakdowns
- Bullet-proof performance checks
- Reduced production losses

## PROACTIVE IS BETTER THAN REACTIVE

Planned preventive maintenance (PPM) stabilizes plant performance, reduces costs and optimizes productivity. The success of PPM goes even further and includes:

- Elevated operation times
- Fewer unexpected plant breakdowns
- Improved plant performance
- Reduced error rates
- Reduced maintenance costs
- Higher Return on investment (ROI)
- Strategic success factors



### 1. REMOVING THE VALVES FROM THE PIPING



### 2. STORING DISASSEMBLED VALVE HOUSINGS



### 3. PROVISION OF ALL SEALS AND LUBRICANTS



### 4. DISASSEMBLY AND VISUAL INSPECTION OF VALVES



### 5. WORN PART MAINTENANCE AND DOCUMENTATION



### 6. REASSEMBLY OF VALVES ONTO PIPING



### 7. PRESSURE AND FUNCTIONAL TESTS COMPLETE THE MAINTENANCE VISIT




## ON-SITE REPAIRS

Pentair service engineers have years of experience, providing precise, industry leading service to various production facilities across many industries such as:

- Brewing
- Distilling
- Dairy & Food Manufacture
- Beverage & Mineral Water
- Pharmaceutical & Cosmetic





Achieve a reliable,  
trouble free performance,  
easy maintenance and  
optimized cleaning, with  
valve technology from  
Pentair Südmo, Germany.

Pentair Südmo, located in Riesbürg, Germany, has more than 60 years experience in valve construction and hygienic process equipment.

Our product portfolio includes an extensive range of stainless steel hygienic and aseptic valves, complete manifolds and prefabricated units for the food, dairy, beverage, pharmaceutical, chemical, and cosmetic industries. Smart implementation of products into your process environment for automation are an additional service offered to customers.

Südmo products are characterized by ease of handling and maintenance, and are therefore the ideal components for operating your processes with maximum efficiency and safety.

## YOUR SERVICE CONTACT:

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